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Quality Assurance Manager (Food Safety) ⋮

Melco Foods Pty Ltd  [View all jobs](#) Blacktown, Sydney NSW Quality Assurance & Control (Manufacturing, Transport & Logistics) Full time [Sign in and add your salary to see matches](#) >

Posted 25d ago

Job Vacancy: **Quality Assurance (Food Safety) Manager**Location: **Blacktown, Sydney**

About Us

At Melco Foods Pty Ltd, we're passionate about creating meal solutions that seamlessly blend into any menu. Our core values – Natural Products, Authenticity, Innovation, and People – drive us in achieving this goal. We take pride in sourcing all-natural ingredients, researching authentic recipes, and using state-of-the-art facilities to preserve the integrity, flavor, and texture of our fresh-made products. We're committed to delivering products that are truly fresh, from the moment they're made to the moment they arrive on the dish.

Job Description

Melco Foods Pty Ltd is seeking a dedicated and highly skilled Quality Assurance (Food Safety) Manager to join our team in Sydney, Australia. As an Experienced Quality Assurance (Food Safety) Manager, you will lead the Quality Assurance team in delivering exceptional quality standards.

Key Responsibilities

- Develop, implement, and manage a comprehensive quality assurance program.

- Maintain QA documentation and ensure regulatory compliance. Collect and Verify the Quality Management System (QMS) documents. Ensure all the documents are filled on time
- Oversee and conduct regular quality audits/ checks of our commercial kitchen component and food production processes.
- Lead the team in external audits and internal audits.
- Establish and maintain quality control standards and procedures.
- Collaborate with cross-functional teams to identify areas for process improvement and product enhancement.
- Investigate customer feedback and product quality issues to drive corrective and preventive actions.
- Stay current with industry regulations and maintain compliance with food safety and quality standards.
- Monitor performance against quality objectives, manage workloads and drive engagement and capability uplift within QA team members. Coach, mentor and train teams in GMP, HACCP and food safety and quality programs within team
- Lead and develop the large the site Quality team across all shifts to ensure full operational coverage. Collaborate closely with the QA/ QC/ CCP team to ensure seamless alignment between QA systems and on-the-floor QC activities.

Qualifications & Job Requirements

- Bachelor's degree in Food Science, Quality Assurance, or a related field.
- At least 5-6 years of relevant experience in food quality assurance, with a background in a food manufacturing setting.
- Knowledge of food safety regulations, SQF, HACCP, and GMP is a must.
- Excellent problem-solving, decision making and analytical abilities.
- Effective communication and interpersonal skills.
- Proven ability to work in a fast-paced environment and meet deadlines.
- Detail-oriented with a strong commitment to quality.
- Experience with quality assurance software and tools is a plus.
- ***If you have experience handling manual processes prior to QA systems and traceability procedures were in place please highlight such examples in your CV or resume.***

The successful candidate must be proactive, detail-oriented, and experienced in quality assurance, particularly in food production.

This position offers an opportunity to significantly impact and uphold high-quality standards while working closely with various stakeholders.

At Melco Foods Pty Ltd, we are committed to fostering a diverse and inclusive workplace. We encourage all qualified candidates to apply, regardless of their background, and we value the contributions of all team members.

If you are a dedicated professional with a passion for quality and a desire to make a significant impact in the food industry, we invite you to join our team.

Please click "APPLY" now to apply

Melco Foods Pty Ltd is an equal opportunity employer. We thank all applicants for their interest, but only those selected for an interview will be contacted.

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Employer questions

Your application will include the following questions:

How many years' experience do you have as a Quality Assurance Manager?

Which of the following statements best describes your right to work in Australia?

Have you completed a qualification in food science?

Have you worked in a role which requires a sound understanding of ISO 9001?

What's your expected annual base salary?

How much notice are you required to give your current employer?

Have you worked in a role which requires a sound understanding of Good Manufacturing Practices (GMP)?

How many years of auditing experience do you have?

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